

LAKSHYA RESCUE AMBULANCE SERVICES PVT. LTD.

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TRAIN AMBULANCE OPERATIONS TERMS AND CONDITIONS

We, Lakshya Rescue Ambulance Services Private Limited, Henceforth called LRASPL will follow operational terms and conditions as mentioned below:

Shifting an ill patient from one place to another place by AC class train ambulance / rail ambulance will be a good option when we compare it with the road ambulance. The very nature of train travel means the stress free environment and a pleasant travel which is most needed one for the patient where we cannot get this in long distance road ambulance.

Medical Team

• Our medical team consists of emergency specialist doctor and an expert paramedic will escort the patient in the complete journey.

Medical Equipments

• Our medical team will be carrying all the life support equipments like oxygen cylinders, ventilators, monitor, sunction machine, syringe, pump, infusion pumps, nebulizer, emergency medical kit and etc.

Booking information

- We require 24 hours to 36 hours prior notification to arrange all the transportation requirements including the train booking. Two patient attendants can travel along with patients. Booking is subject to train and seat availability.
- Delays, Changes in train time table & Cancellation of train Caused by Indian Railway is not falls under the responsibility of LRASPL.
- LRASPL team will not be responsible for any Delays or discomfort arising in travel by train condition.
- If any delay makes by patients side which affect the services standard of LRASPL, then LRASPL is not falls under any responsibility.



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PAYMENT TERMS:

- 25% advance payment at the time of confirmation.
- 50 % advance payment for Ticket Booking.
- 100 % payment prior to the date of departure.

CANCELLATION CHARGES:

- 50% of the total cost 48 hours prior to ETD.
- 75% of total cost after ticketing.
- 100% charged once our team reached to pick up location.

No Show (Condition deteriorated, not fit to travel, patient expired ——— 100% of total cost)

No amount will be refunded once the LRASPL team reaches the destination even if the patient is not initiated on the LRASPL later due to various reasons.