



Lakshya Rescue
24X7 Emergency Service

LAKSHYA RESCUE AMBULANCE SERVICES PVT. LTD.

Date :

AIR AMBULANCE OPERATIONS

We, Lakshya Rescue Ambulance Services Pvt Ltd, henceforth called LRAS will follow operational terms and conditions as mentioned below :-

TERMS AND CONDITIONS:-

1. LRAS will not be held responsible if there is any delay or cancellation due to bad weather or any other condition which is not safe for aircraft operations or not permitted by DGCA, AAI, or any other competent authority.
2. LRAS will not be held responsible for any diversion or delay due to bad weather, airport closer or runway closer or any other condition which is against air safety and against safe operations of the aircraft.
3. LRAS will not be held responsible if the aircraft is diverted to any unplanned airport due to any reason including technical, non-technical, or as mentioned under this user agreement. In such cases, all hospitalization charges of the patient/member need to be paid by the member.
4. LRAS will not be held responsible for any delay or cancellation if aircraft is grounded due to any technical reason at any point in time or any phase of flight like a departure, en-route, arrival, or before landing.
5. LRAS will not be held responsible for any delay/cancellation due to any natural calamity or if the aircraft is stuck in that particular area during that period.
6. LRAS charges include Flying Charge, Medical Team Charge & Other Logistic Cost as informed; all costs are estimated & based on distance and approximate cruising speed of the aircraft under normal conditions. Any Increase in Flying Time due to any unforeseen circumstances is to be borne by the client.
7. The responsibility to Airlift the patient will finally rest with LRAS in the best interest of the patient care and safety, as suggested by the Medical Expert.
8. If at time of embarkation the condition of the patient is worse than the details provided, carriage may be refused. LRAS shall not be liable to provide any reasons for cancelling the flight.
9. That LRAS shall not be responsible in case of any diversion and/or delay in the flight which may be caused for any reason whatsoever which is beyond the control of LRAS (including but not limited to permission from ATC/Airport Authorities, cancellation of any such permission, weather conditions, security reasons, technical snag in aircraft etc).
10. We always obtain the destination weather before departure. However, if due to sudden deterioration of weather en-route / destination, the aircraft cannot land at the Destination and has to return to the starting point or divert to some other airport, the actual flying time would be chargeable and balance if any would be payable / refundable.
11. Operator is not responsible if any technical snag developed in the aircraft which cannot be rectified within the time limit and effect the operation of flight.
12. In Extreme case, if the flight has to be diverted to some other sector/s due to bad weather or other technical reason/s or due to non-availability of the parking space or for refueling at the destination airport or due to non-availability of the night parking facilities at the destination airport, the client would bear the cost of the additional sector/s and Hours flown along with crew accommodation and lodging.
13. Flight Confirmation has to be sent through e-mail , WhatsApp along with 100 % advance payment. The booking will be treated as an unconfirmed booking if no confirmation is received in writing.

Reg. Office : 8/9 Ground Floor Mehram Nagar, Opposite IGI Airport (T-1), New Delhi-110037

Branch Office : House No. 25, Sector E - PC, Colony, Kankarbag Patna

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Get You Own Reliable Ambulance Service Anytime & Anywhere!



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14. Confirmation of date and time of the flight is subject to approval from concern authorities
15. Maximum luggage restriction: One baggage per passenger, not exceeding 15 kg and 22" in size. The Commander decision to offload access baggage and decision to not carry any person whom it considers unfit to travel or who in the opinion, constitute risk to the aircraft or to the Guests on board is final and binding .
16. In case, if the flight has to be diverted to some other sector/s due to bad weather or other technical reason/s or due to non-availability of the parking space or refueling purpose, VVIP/VIP flight, unserviceable runway or due to non- availability of the night parking facilities at the destination airport, the client would bear the cost of the additional sector/s flown.

PAYMENT TERMS:-

- 25% advance payment at the time of confirmation.
- 50 % advance payment 3 days prior to the date of Charter.
- 100 % payment prior to the date of Charter.

CANCELLATION CHARGES:-

- 25% of the total charter cost 72 hours prior to ETD.
- 50% of total charter cost 48 to 24 hours prior to ETD.
- 75% of total charter cost 24 to 12 hours prior to ETD.
- 100% / No Show / 6 hours prior to ETD of total Air Ambulance cost.

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